



135 Berkshire Street, Cambridge, Massachusetts 02141

May 5, 2026

TO THE HONORABLE MEMBERS OF THE SCHOOL COMMITTEE:

CONTRACT: Computer Maintenance (FY27 Contract)

RECOMMENDATION:

That the School Committee approve a contract with the following vendor, funds to be provided in accordance with the budget reference listed below. Procurement procedures for this purchase have complied with Chapter 30B of the laws of the Commonwealth of Massachusetts.

<u>Contractor</u>	<u>Period of Contract</u>	<u>Amount</u>
PJ Systems d/b/a HiQ Computers 477 Riverside Avenue Medford, MA 02155	7/1/26 – 6/30/27	\$700,000.00

DESCRIPTION: This contract will provide essential annual maintenance and support for the district’s core technology infrastructure.

ADDITIONAL INFORMATION:

See the attached supplemental information for additional details.

SUPPORTING DATA, RULES OF THE SCHOOL COMMITTEE: Chapter III, Section 12...” motions calling for the appropriation or expenditure of money I require the affirmative vote of four members.”

BUDGET REFERENCE:

Fund		Account		Dept.	
15000	General Fund	55804	Computer Software	Various	Various Schools & Departments

Respectfully Submitted,

David Murphy  
Interim Superintendent of Schools

## SUPPLEMENTAL INFORMATION: PJ Systems dba HiQ Computers

**Purpose:** This contract with HiQ provides essential annual maintenance and support for the district's core technology infrastructure, including networking, cybersecurity, and the Classlink single sign-on solution. Securing this contract ensures uninterrupted service delivery. A portion of the expenses are eligible for E-Rate reimbursement.

**Amount of Contract:** \$700,000.00

### **Description/Scope of Services:**

- **Network/Professional Services:** Ongoing high-level engineering support for virtual server environment monitoring, configuration, and enterprise backup/disaster recovery.
- **SonicWall:** Annual licensing and maintenance for the district's firewall and web filter.
- **Backupify:** Annual licensing for G-Suite user data backup.
- **CrowdStrike:** Annual subscription for antivirus endpoint protection on all district-owned devices.
- **FileWave:** Annual licensing for remote device management software.
- **Managed Methods):** Annual licensing for G-Suite security software, enabling data security monitoring and management.
- **Virtual Environment/Disaster Recovery Upgrade:** Purchase of storage devices critical for the virtual environment and disaster recovery.
- **Aerohive Licensing and Support:** Support and licensing for the wireless infrastructure, enabling firmware updates.
- **Aerohive Wireless Access Points Upgrade:** Upgrading access points throughout the district to provide better wi-fi performance and communication.
- **VML Warranty Extension:** Annual warranty extension for the Tier 2 Disk Array.
- **Air Gap Annual Maintenance:** Ongoing support for the disaster recovery system.
- **Classlink:** Annual licensing for the district's single sign-on solution.
- **Staff Devices:** Annual replacement of administrative staff devices.